

**Proposed changes to bus services 35 and 99  
in the Chippenham, Kington St. Michael,  
Yatton Keynell and Castle Combe areas**



# We want your views !

Wiltshire Council is reviewing the bus services it funds in the north west of the county with the aim of providing them in a more cost effective manner whilst continuing to meet local needs.

This leaflet shows proposed changes to the services listed below. To let us know your views, complete the questionnaire on the back page and return it to us at the address shown, by **7 October 2013**.

**Service 35 – Chippenham – Yatton Keynell – Castle Combe – Littleton Drew and Grittleton**

**Service 99 – Chippenham – Monkton Park – Cepen Park North – Kington St. Michael**

We are also reviewing “shoppers bus” services 36, 75, 76 and 76A in the same area as explained on the back page of this Questionnaire

Please note that these timetables are only proposals and are likely to have further changes made to them before they are introduced in April 2014. It is therefore very important that you tell us what you like about the timetables as well as any problems that they may cause you.

Other services in the area are also being reviewed, and similar questionnaires are available on the buses operating the service in question. Details of all the proposed changes, and copies of the consultation documents and on-bus questionnaires for the other services, can be found on the Wiltshire Council website at [www.wiltshire.gov.uk/consultations](http://www.wiltshire.gov.uk/consultations), or can be obtained from the address shown at the foot of the back page.

# Summary of the proposed changes to bus services 35 and 99

Bus services 35 and 99 are currently operated by the Coachstyle bus company on behalf of Wiltshire Council, who fund both services. The services are designed to meet a variety of transport needs, including journeys to work, education and shopping in Chippenham, and service 35 is also often used by visitors to the area who wish to access Castle Combe village.

Although some journeys are reasonably well used, many journeys carry less than 10 passengers in total, with some journeys carrying even fewer. The current timetable is also difficult to operate reliably and is expensive to provide because it requires the use of more than one driver each day to operate both services.

We are therefore looking at ways of operating these routes in a different and more cost effective way, whilst still meeting the majority of needs of our existing passengers, and the way that we are proposing to do this is as follows:

## Buses to Kington St. Michael

It is proposed that from April 2014, all buses for Kington St. Michael village would be provided by diverting certain journeys on bus service 92 which runs between Malmesbury and Chippenham. The journeys that would call at Kington St. Michael on Mondays to Saturdays are shown here:

Please note that this service would operate direct into Chippenham along the Malmesbury Road and that Cepen Park would be served by bus service 35 instead.

School children travelling to/from Kington St. Michael would now be carried on a special school bus.

	NS					
Malmesbury, Cross Hayes	0715	0900	1100	1300	1500	
<b>Kington St Michael village</b>	0735	0930	1120	1320	1520	
Morrison's roundabout	0740	0935	1125	1325	1525	
Chippenham, Rail Station	R	R	R	R	R	
<b>Chippenham, Bus Station</b>	<b>0752</b>	<b>0947</b>	<b>1137</b>	<b>1337</b>	<b>1537</b>	
					NS	
<b>Chippenham, Bus Station</b>	<b>1110</b>	<b>1310</b>	<b>1510</b>	<b>1710</b>	<b>1810</b>	<b>1840</b>
Chippenham, Rail Station	1117	1317	1517	1717	1817	1847
Morrison's roundabout	1125	1325	1525	1725	1825	1855
<b>Kington St Michael village</b>	1130	1330	1530	1730	R	R
Malmesbury, Cross Hayes	<b>1150</b>	<b>1350</b>	<b>1550</b>	<b>1755</b>	R	R

NS – indicates a journey that would not run on Saturdays  
 R – indicates that the bus will only call at that point if required by passengers on the bus  
**Additional buses will run between Malmesbury and Chippenham via Hullavington**

## Buses to Monkton Park Estate

The bus service for Monkton Park estate in Chippenham would now be provided by a separate service rather than by diverting other services on their way in to or out of town. The proposed timetable (which would run every day except Sundays and Public Holidays) is shown here:

<b>Chippenham, Bus Station</b>	<b>0930</b>	<b>1130</b>	<b>1330</b>
Chippenham, Town Centre, Bath Rd	0933	1133	1333
Monkton Park, Lady Coventry Rd	0938	1138	1338
Chippenham, Town Bridge	0944	1144	1344
<b>Chippenham, Bus Station</b>	<b>0947</b>	<b>1147</b>	<b>1347</b>

## Buses to Cepen Park, Yatton Keynell, Castle Combe, Littleton Drew and Grittleton

This service would operate on a similar timetable to that currently used but would also run along Stainers Way at Cepen Park North and call at the Morrisons Supermarket, replacing service 99.

Saturday journeys would also follow the same route and so would no longer call at Biddestone or Corsham.

The proposed timetable (which would run every day except Sundays and Public Holidays) is shown here – please note that there are no proposals at the present time to alter the school / college day buses that run to Chippenham on service 75.

	NS	NS					NS
<b>Chippenham, Bus Station</b>	--	--	<b>1020</b>	<b>1220</b>	<b>1420</b>	<b>1620</b>	<b>1730</b>
Chippenham, Railway Station	--	--	1026	1226	1426	1626	1736
Bythebrook, Hathaway medical ctr	--	--	1028	1228	1428	1628	1738
Cepen Park, Morrison's	--	--	1032	1232	1432	1632	--
Stainers Way, Sheepscroft Way	--	--	1033	1233	1433	1633	--
Yatton Keynell, Post Office	--	--	1040	1240	1440	1640	1743
Upper Castle Combe, The Lodge	0757	--	1043	1243	1443	1643	1744
Castle Combe, Market Cross	0754	--	1046	1246	1446	1646	R
<b>Castle Combe, Whitegates</b>	<b>0750</b>	<b>0900</b>	<b>1050</b>	<b>1250</b>	<b>1450</b>	<b>1650</b>	<b>R</b>
Littleton Drew, All Saints Church	0744	--	1055	1255	1455	1655	R
The Gibb, Salutation Inn	0748	--	1057	1257	1457	1657	R
Grittleton, Grittleton House School	--	--	1100	1300	1500	1700	R
Yatton Keynell, Bell Inn	0800	0905	1105	1305	1505	--	--
Cepen Park North, Morrison's	--	0913	1113	1313	--	--	--
Stainers Way, Sheepscroft Way	--	0914	1114	1314	--	--	--
Bythebrook, Hathaway medical ctr	0810	0916	1116	1316	--	--	--
Chippenham, Railway Station	R	R	R	R	--	--	--
<b>Chippenham, Bus Station</b>	<b>0833</b>	<b>0926</b>	<b>1126</b>	<b>1326</b>	--	--	--

NS – indicates a journey that would be part of service 75 and which would not operate on Saturdays  
 R – indicates that the bus will only call at that point if required by passengers on the bus

# Please let us know how you use bus services 35 and 95 and your views on the proposed timetables

by answering the questions below then returning this form to us at the address shown at the bottom of the page.  
If you use shoppers buses 36, 75, 76 and 76A, please help us by also answering the questions overleaf.

1. Which village or area of Chippenham do you live in? \_\_\_\_\_

2. How often do you use these bus services at the moment? (please tick one box)

- 5 or more days a week       twice per week       Less than once per week  
 3 or 4 times per week       once per week       Less than once per month

3. What journeys do you regularly make and at what times do you usually travel ?

4. When you use the services, what is the purpose of your journey? (please tick all that apply)

- Travel to/from work       To attend school or college       To attend medical appointments  
 Travel for shopping       To visit friends and relations       To connect with trains at Chippenham

5. Do the current timetables meet your main travel needs? (please tick)       Yes       No       Partly

6. Would the proposed timetables meet your needs? (please tick)       Yes       No       Partly

7. If you have answered 'No' or 'Partly' to question 6, what specific journeys would you not be able to make and how often do you need to make these journeys ?

8. Do you wish to make any other comments on these proposals ?

9. Finally please give us a bit more information about yourself:

What is your age group? (please tick)       under 17       17-25       26-45       46-64       over 65

Are you male or female? (please tick)       Male       Female

Do you consider yourself disabled?       No  
 Yes - if so does this affect your ability to walk?       Yes       No

**Do you also use shoppers buses 36, 75, 76 or 76A ? If so, please also answer the questions overleaf.**

Thank you for completing this form. Now please return it to us using the reply paid envelopes which are available from the bus drivers on bus services 35 and 99, or post it to us at the following address:

**Passenger Transport Unit, Wiltshire Council, County Hall, Trowbridge, Wiltshire. BA14 8JN**

# Possible changes to 'shoppers buses' 36, 75, 76 and 76A in the area north west of Chippenham

In addition to services 35 and 99, Wiltshire Council is reviewing the other bus services that it funds in the north west of the county with the aim of providing them in a more cost effective manner whilst continuing to meet local needs.

Bus services 36, 75, 76 and 76A currently run to Chippenham, Corsham and Bath on the following days of the week:

**Service 36** – runs to Corsham on Tuesdays and Fridays from Castle Combe, Yatton Keynell, Colerne, Ford and Biddestone. It also provides the main link to Chippenham for the residents of Colerne.

**Service 75** – runs to Chippenham on Fridays from Sherston, Luckington, Badminton, West Kington, Burton and Nth Wraxall

**Services 76 and 76A** – run to Bath on Wednesdays from Malmesbury, Sherston, Luckington, Badminton, Burton, West Kington, Hullavington, Grittleton, Castle Combe, Yatton Keynell, Ford, Biddestone and Marshfield.

These services are all poorly used, and so this consultation is being used to identify the needs that the current services meet, so that we can look, with the help of local communities, for better and more affordable ways of meeting these needs in the future. If you use any of these services, please complete the questionnaire overleaf and the additional questions below and return this form to us at the address shown, by **7th October 2013**.

## Possible options for providing these bus services in the future

No specific proposals for changing these services are being put forward at this stage, but depending on the needs that are identified from these questionnaires, a number of possible options for future service provision may be considered;

- Providing a bus service as now, but at a reduced cost by running fewer journeys (for example by combining services, withdrawing sections of route where there are no regular passengers, and possibly reducing service 36 to operate on just one day a week, depending on level of use);
- Setting up a community transport scheme that can provide an affordable service more responsive to local needs;
- Consider whether a better service might be provided by a voluntary car scheme taking people to and from the nearest connecting point for more regular buses (e.g to Castle Combe to meet bus service 35 to Chippenham; to Colerne to meet service 228 to Bath; and/or to Marshfield to meet service 635 to Chippenham / Bristol).

If you currently use bus services 36, 75, 76 or 76A, please help us by answering the following additional questions:

### 10. How often do you use shoppers services 36, 75, 76 or 76A at the moment? (please tick)

- |                  |                                     |                                                  |                                                   |                                |
|------------------|-------------------------------------|--------------------------------------------------|---------------------------------------------------|--------------------------------|
| - to Chippenham: | <input type="checkbox"/> every week | <input type="checkbox"/> at least once per month | <input type="checkbox"/> less than once per month | <input type="checkbox"/> Never |
| - to Corsham:    | <input type="checkbox"/> every week | <input type="checkbox"/> at least once per month | <input type="checkbox"/> less than once per month | <input type="checkbox"/> Never |
| - to Bath:       | <input type="checkbox"/> every week | <input type="checkbox"/> at least once per month | <input type="checkbox"/> less than once per month | <input type="checkbox"/> Never |

### 11. If you use these services to travel to more than one destination, which one is the most important to you ?

- Chippenham       Corsham       Bath      (please tick)

### 12. When you use these services, what is the purpose of your journey? (please tick all that apply)

- Travel for shopping       To visit friends and relations       for a day out       Other (please state)

### 13. How important are these services to you ?

- Very (I have no alternative transport available)       Important (life would be difficult without them)  
 Not very important (I could find other ways to get around)

### 14. Do you have any comments on how the current service could be changed to meet your needs better, or about the possible options suggested overleaf for how the services may be provided in the future?